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The New Arizona Statewide Victim Notification System

In October 2019, the Arizona Criminal Justice Commission (ACJC) received a grant from the Office for Victims of Crime (OVC) to implement a statewide automated victim notification system. This system is intended to provide crime victims' physical security and emotional peace of mind by allowing victims and their families to track offender status related to custody proceedings. Victims will call or check online to determine offender status or register with the system to be automatically notified when offender status changes.

To implement this statewide system, ACJC needed to create an infrastructure establishing the funding and management processes. ACJC will manage the implementation and maintenance of the new automated victim notification system. Funding through the OVC grant will ensure that all county jails and the Arizona Department of Corrections, Rehabilitation & Reentry (ADCRR) have the opportunity to install and configure the automated system into their current business environment. Subsequent maintenance costs and support will be provided through ACJC.

The ACJC Systems Improvement and Crime Victim Services Programs are working closely together with Appriss, Inc. to distribute their nationally recognized VINE service throughout the State at all 15 county jail locations and ADCRR. The VINE service stands for Victim Information Notification Everyday. This service has been installed in 48 states throughout the U.S., providing a proven and reliable solution for the State of Arizona's automated victim notification needs.

Appriss, Inc. provides an end-to-end solution that includes the preparation, installation, configuration, training, public relations, and around-the-clock technical support for VINE. The State has contracted Appriss to bring online 16 sites over the next 18 months. Appriss leverages its expertise and interfaces directly with the third-party vendor Jail Management Systems from each jail. Further, they partner with each agency and their respective vendors to determine the best technical approach for any applicable future interfacing. The three standard integration models include:

- Appriss Wide Area Collection System (AWACS) is an innovative integration model powered by highly available architecture maintained in the Appriss secure data center. The AWACS model allows offender data to be collected directly from the agency database or for a file to be retrieved from the agency network.
- Direct Transfer: Secure File Transfer Protocol (SFTP) - a network protocol that provides file access, file transfer, and file management functionalities over any reliable data stream.
- Web Service - a standardized integration of web-based applications using the eXtensible Markup Language (XML), Simple Object Access Protocol (SOAP), Web Services Description Language (WSDL), and Universal Description, Discovery, and Integration (UDDI) open standards over an Internet protocol backbone.

Our mission is to continuously address, improve, sustain and enhance public safety in the State of Arizona through the coordination, cohesiveness, and effectiveness of the Criminal Justice System

While these are the most optimal methods, Appriss works with the agency to explore additional options if needed. This methodology will be determined between Appriss and each specific agency and vendor.

ACJC and Appriss are currently developing the Implementation Plan required to manage the deployment of VINE throughout the State. As such, essential information needs to be acquired from each site to plan their installation. Contact information for the site manager and any key technical staff is necessary to schedule the installation activities and the extent of the configuration effort. Once the initial planning effort is complete, a schedule will be provided to all sites. Each site will be notified of the planned installation dates and any upcoming events related to the installation.

Once VINE is installed, there should be no additional activities for the booking clerks at the local jails or the ADCRR. VINE will be extracting data directly from the existing booking systems to obtain the needed information to provide offender and case information and to generate notifications based on changes to offender records.

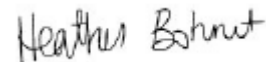
Arizona VINE will provide a unified, statewide service that will empower and protect crime victims providing additional peace of mind and safety. Automated notification frees up law enforcement, correctional, and victim service providers, allowing them to spend more time on direct services to victims.

ACJC will work together with Arizona stakeholders to ensure VINE is a success. More information and communications will be forthcoming over the next few months. All questions, comments, suggestions, and concerns are welcome. Please address these to the ACJC Program Managers listed below.

Kindly,



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