



Arizona State Board for Private Postsecondary Education

AGENDA COMPLAINT COMMITTEE MEETING 1400 W. Washington, Conference Room B-1 Phoenix, AZ 85007

December 12, 2017

The Complaint Committee, upon a majority vote of a quorum of the members, may go into Executive Session for obtaining legal advice, pursuant to A.R.S. § 38-431.03(A)(3) on any matter on the Agenda. The Board reserves the right to change the order of the Agenda items except for Hearings.

- I. **Call to Order: 1:00 p.m. (MST)**
- II. **Complaint Committee Meeting Minutes:** Audio recording of the September 28, 2017 Regular Meeting Minutes
- III. **Non-Student Complaints:**
 - a. #18-NS001 Arizona College
Complainant: State Board
 - b. #18-NS002 Images Enterprises, LLC
Complaint: State Board
- IV. **Student Complaints:**
 - a. #17-S009 Brookline College
Complainant: Y.V.
 - b. #17-S012 University of Phoenix
Complainant: B.V.
 - c. #17-S011 University of Phoenix
Complainant: L.B.
- V. **Call to the Public:** Public input is encouraged. *Presentation should be limited to five minutes.* Please be aware, however, that the Committee may not discuss, consider or take action at this meeting on any item not scheduled on the Agenda. During the meeting, additional public comment may be requested, but is generally not allowed.
- VI. **ADJOURNMENT**

Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the Board office at 602/542-5709. Requests should be made as early as possible to allow time to arrange the accommodation.

Teleconference Participation: Persons may attend the meeting or may participate by telephone by calling **1-877-820-7831** **Participate Pass code: 969561#** (The pound key must be used). If a caller is disconnected, participation may be resumed by calling back.

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