



## PREVENTION AND EARLY INTERVENTION WORK GROUP

April 27, 2017

2:00 p.m.

Governor's Executive Tower

Suite – 230

1700 West Washington Street

Phoenix, Arizona 85007

A general meeting of the Program Inventory Work Group was convened on April 27, 2017 at 1700 Washington Street, Suite 230 Phoenix Arizona, 85007, notice having been duly given.

### Members Present (7)

**Alexandra M. O'Hannon**, Governor's Office of Youth, Faith and Family

**Steve Selover**, Governor's Office of Youth, Faith and Family

**Thomas Salow**, Arizona Department of Health Services

**Gabriella Guerra**, Mercy Maricopa Integrated Care

**Jim Kreitler**, Calvary Addiction Recovery Center

**Jose Ramirez**, Cenpatico Integrated Care

**Jim Riggs**, Arizona Department of Corrections

### Staff/Guests Present (1)

**Lyra Contreras**, Wellington Group Consulting

### Members Absent (2)

**Sean Walsch**, Meadows Behavioral Health

**Dr. John Vivian**, Arizona Department of Juvenile Corrections

### A. Call to Order

Co-Chair **Alexandra O'Hannon** called the meeting to order at 2:00 p.m. There was a quorum with seven (7) work group members present and two (2) absent.

### B. Welcome, and Introductions

**Alexandra O'Hannon** welcomed the work group members and asked them to introduce themselves.

### C. Review of the Meeting Minutes

The meeting minutes for the meeting that occurred on January 6, 2017 were approved with two

modifications that pertain to the accurate spelling of names. Both spellings have since been corrected.

#### **D. Mercy Maricopa Integrated Care Quality Management Update:**

When the work group last met, **Gabriella Guerra** stated she will speak to Mercy Maricopa about adding an element to the quality management department's provider review form that will have the reviewer check the Treatment Locator database to confirm that the provider's information is still accurate. Gabriella informed the group that she has added this item to Mercy Maricopa's quality management meeting agenda, and she will update the group on the outcome at the next time the Program Inventory Work Group.

#### **C. Database**

**Lyra Contreras**, informed work group members that the Medication-Assisted Treatment option in the database is now functional.

Lyra provided an Arizona Substance Abuse Partnership (ASA) Locator Search Data Report that showed 2,774 people accessed the Treatment Locator in January, with 1,305 having done so during Hooked 2. The program also sparked an interest for community providers and has resulted in an increased number of providers requesting to be listed in the Treatment Locator.

Work group members discussed ways to increase the accuracy of the provider data in the database. The following options were discussed:

- **Morrison Institute**. The Morrison Institute has the ability to randomly dial phone numbers and confirm that the providers' numbers are correct. This option would reduce the number of man hours needed to conduct ongoing validation calls basis.
- **Mercy Maricopa** is in the process of improving its member experience with their website. **Gabriella Gurrera** will inquire about whether Wellington could access Mercy Maricopa's data electronically, at the next scheduled meeting.
- **Annual Postcards**. Wellington will mail out postcards to all providers that are listed in the database to remind them to confirm their contact information is still current/accurate. If a provider's postcard is returned as undeliverable, Wellington will reach out to them telephonically to gather their information and update the system. Providers who cannot be reached will be removed from the database. It was noted that the postcards should be addressed to the chief executive officer or managing director, as they are the most likely people to respond.

**Jim Kreitler** offered to assist Wellington in their efforts to recruit new providers and ensure the data contained in the Locator is accurate.

#### **D. Dual Diagnoses**

**Alexandra O'Hannon** asked participants whether behavioral health providers should also be listed in the Treatment Locator. The work group agreed that most of the providers who are listed in the database are capable of treating patients who are living with a substance use and a behavioral health condition/dual diagnosis, and would be willing to see such patients so long it is not outside of their scope of work, and the patient can benefit from receiving this type of treatment. The group recommended the Treatment Locator remain as is, and should continue to

include the additional services provided by the provider in the provider's elected profile.

#### **E. Youth and Family Resource Locator**

**Steve Selover** informed members that the GOYFF is in the process of creating a Youth and Family Resource Locator that will be similar to the Treatment Locator. The site will contain family resources and will focus on children with behavioral health needs. The Resource Locator will list the Regional Behavioral Health Authority's (RBHAs) intake locations. It is GOYFF's goal to collect contact information for as many resources as possible, and they currently have more than 600 providers. It is the GOYFF's plan to launch the website between September and December of this year (2017).

#### **F. Marketing the Website**

Work group members discussed asking the ASAP for approval to approach other State agencies about adding the Treatment Locator link to their websites. A vote resulted in a unanimous decision to make this request at the ASAP meeting that is scheduled to occur on May 8, 2017.

#### **G. Co-Chair Recruitment**

**Alexandra O'Hannon** informed the members that the Program Inventory Work Group is still in need of a co-chair. Members were encouraged to contact Alexandra if they are interested.

#### **H. Call to the Public**

This did not occur, as there were no members of the public present.

#### **I. Adjourn**

**Jim Riggs** made the motion to adjourn the meeting and **Gabriella Gurerra** seconded the motion. The meeting adjourned at 2:53 p.m.

Dated May 2, 2017  
Program Inventory Work Group  
Respectfully Submitted By:  
Alexandra M. O'Hannon  
Governor's Office of Youth, Faith and Family